



FRANCESCA DEGASPERI

Via del Buccherio 12- 57025 Populonia (Livorno) ITALY

cell. +39 339 8067970

e-mail: frances.dg73@gmail.com

PERSONAL INFORMATION : Born in Piombino (Livorno) on December 12th 1973
Nationality Italian
Civil Status : married

STUDIES :

- 1988/1991 Istituto Professionale Alberghiero "G. Minuto" Marina di Massa (MS)
Diploma di add. alla Reception e Concierge Alberghieri (Institut of Hospitality)
- Sept. 1992-March 1993 Klartext Institut Munich (Germany)
Course of Advanced German 1 and 2
- Sept.-Dec. 1993 Klartext Institut Munich (Germany)
Course of Advanced German 3
- 2001 Wallstreet Institute Munich (Germany)
Course of Advanced English
- 2009/2010 Wallstreet Institute Florence (Italy)
Course of Advanced English

FOREIGN LANGUAGES:

- Italian (mother language) perfect level, written and spoken
- English good level, written and spoken
- German perfect level, written and spoken
- French good level, written and spoken
- Spanish basic level, spoken

LAST EMPLOYMENT: from June 2019 to June 30th 2020 THE TRIBUNE Hotel member of AG HOTELS
Rome Italy

In charge of Front Office Manager and Resident Manager. From October 2019 also Sales Assistant for the AG HOTELS (10 Properties in Rome and 1 in Florence)

-Hotel system Protel and from January 2020 GP Dati/Scigno

WORKING EXPERIENCES :

- *February 2018 - 31st May 2019 **ROBERTO NALDI COLLECTION** Rome Italy
In charge of booking Office as Reservations for the 3 Hotels in Rome Parco dei Principi Grand Hotel & Spa, Splendide Royal and Hotel Mancini
 -organization of booking Office, Hotel system Opera.
- * 2013-2017 (September) **GALLIA PALACE HOTEL** (Relais & Chateaux) Punta Ala (GR) Italy
In charge of Front Desk as Head Concierge
 -Hotel system Hotelcube (Proxima), Front Desk, Guest relations
- * 2010-2012 (November) **GOLFO DEL SOLE RESORT** Follonica (GR) Italy
In charge of booking Office as Reservations Manager & Sales (opening Summer)
 -organization of booking Office, Hotel system Protel, Management of distribution channels,
 Group reservation, Front Desk, Guest relations, Assist with Room Division Manager
- ***2007-2010**(march)**HOTEL. HELVETIA & BRISTO** (Leading Hotels of the World) Florence
 Reservation department, Front Desk using Hotel system ++, management of distribution channels , group reservations, meeting, guest relations
- ***2003 - 2006**(Summer' season 6 months) **HOTEL. CORTE DEI BUTTERI** Fonteblanda GR
 Front Desk, Back Office, using Fidelio V8 system, Guest relations
- ***2005-2006**(Winter's season 5 months)**HOTEL. ROSA ALPINA**(member Relais & Chateaux)
 San Cassiano (BZ)
 Front Desk, Back Office, using Asa J by Supra system, Guest relations, reservations
- ***1997-2002**(Summer's season 6 months)**RIVA DEGLI ETRUSCHI RESORT** SanVincenzo LI
 Front Desk, Back Office, using Dylog and Hotel Manager system, Guest relations, reservations
- ***1999-2001**(Winter's season 5 months) **EUROPAEISCHER HOF HOTEL** Munich
 Front Desk, Back Office, using Fidelio system, Guest relations
- ***1996-1997 HOTEL CALA ROSA** by Zenith Stintino (Sassari)
 Front Desk, Back Office, using G.P. Hotel system, Guest relations, reservations
- ***1995-1996 MARITIM HOTEL MUNICH** Munich
 Front Desk, Back Office, using Fidelio system
- ***1992-1995** (Summer' season 6 months) **GARDEN CLUB TOSCANA resort** SanVincenzo
 Front Desk, Back Office, using G.P. Hotel system, Guest relations

PROFESSIONAL INSIGHTS :

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| 2014 | RELAIS & CHATEAUX | Punta Ala |
| | Training of R&C Standard | |
| 2009 | IRRRM CONFERENCE | Rome |
| | International Reservations, Revenue and Room Division Manager by THE LEADING HOTELS OF THE WORLD . Completion of Voyager Hotel Training Program | |
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REFERENCES :

Mr. Nino Tropea actual Reservations & Revenue Manager of Roberto Naldi Collection, Rome, Tel. +39 06 85442500

Mr. Stefano VENTURI, actual G.M. Villa La Massa, Florence, Tel +39 055 62611 ex G.M. Hotel Helvetia & Bristol

Mr. Luca FINARDI actual G.M. Mandarin Oriental, Milan, Tel +39 02 87318888, ex G.M. Hotel Helvetia & Bristol, Florence

Mr. Hugo PIZZININI Owner of Hotel Rosa Alpina, San Cassiano, Tel +39 0471 849500

Mr. Nicola MELE G.M. Riva degli Etruschi Resort, San Vincenzo, Tel +39 0565 7199

Mr. Luc SCHWARZ actual G.M. Club Hotel Tirreno, Cala Liberotto, Orosei, Tel. +39 0784 9900, ex G.M. Hotel Corte dei Butteri, Fonteblanda, Monte Argentario.

Con la presente autorizzo al trattamento dei dati personali in conformità al Regolamento UE n. 2016/679 - GDPR e saranno utilizzati esclusivamente per la selezione in corso.

Degen Thoma